

Executive Bio

Kevin J. Duggan is a renowned expert in applying advanced lean techniques to achieve Operational Excellence and the author of three books on the subject: *Design for Operational Excellence: A Breakthrough Strategy for Business Growth*, *Creating Mixed Model Value Streams*, and *The Office That Grows Your Business – Achieving Operational Excellence in Your Business Processes*. As the Founder of the Institute for Operational Excellence, the leading educational center on Operational Excellence, and Duggan Associates, an international training and advisory firm, Kevin has formally educated and assisted many major corporations worldwide over the past 12 years, including United Technologies Corporation, FMC Corporation, Caterpillar, Pratt & Whitney, Singapore Airlines, IDEX Corporation, GKN and Parker Hannifin.

A recognized authority on Operational Excellence, Kevin has contributed to publications such as *Industry Week*, *Food Engineering*, *Aviation Week*, the Association for Manufacturing Excellence's *Target Online*, *Supply & Demand Chain Executive*, the Society of Manufacturing Engineers' *Lean Directions*, and *American Executive*, and has appeared on CNN and the Fox Business Network. Kevin is a frequent keynote speaker, master of ceremonies, and panelist at both public and private conferences such as the Australian Operational Excellence National Forum, the European and American Manufacturing Strategies Summit, European Process Excellence in Manufacturing, and Pharmaceutical Innovation & Manufacturing Strategy Leaders Summit. He also lectures graduate students in business at colleges throughout the United States, including the University of Michigan, the University of Rhode Island and Ohio State University.

Speaking Topics

Kevin can speak on achieving Operational Excellence in a variety of industries, including pharmaceutical, automation and process manufacturing, service industries, aerospace, MRO, food and beverage, energy and more. Examples of his keynote presentation titles include:

- A Blueprint Towards Manufacturing Excellence
- Operational Excellence Drives Innovation
- Implementing OpEx to Leverage Operations & Grow your Business
- 8 Steps to Achieving Operational Excellence
- Applying Lean Practically: The Principles to Achieve Operational Excellence



Testimonials

"Kevin's high-energy, lead-off keynote address on achieving Operational Excellence really got our conference started on the right foot. His passion and knowledge of lean and OpEx earned him an overwhelming response from attendees. We happily invited him to speak again at next year's event."

Jeff Fuchs, Director
The Maryland World Class Consortia

"With this multinational executive team having years of experience in lean, Kevin's presentation gave us several recommendations on how our efforts can quickly move our company further to achieve Operational Excellence. Kevin's methodology explained not only how we can accelerate our improvement journey, but provided the details on how to have each employee clearly understand and attain Operational Excellence. After visiting one of our factories, Kevin's presentation also included practical examples from our operations. A natural presenter, I would recommend the Institute to keynote at any public or private conference about lean or Operational Excellence."

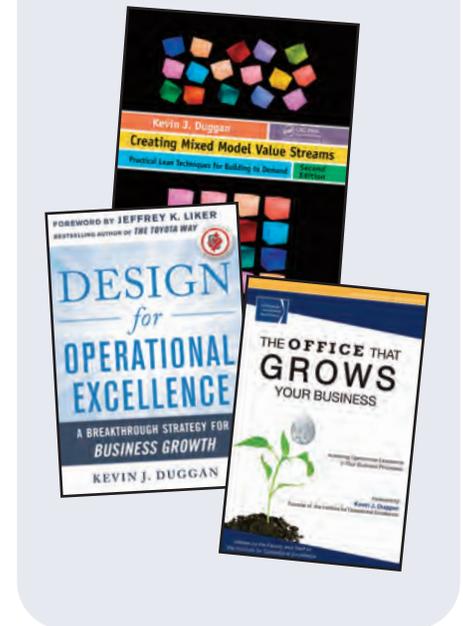
Robert Fasching, Vice President Operations, Central Electronic Plants
Continental Automotive

"I was very impressed by Kevin's innovative outlook on lean and Operational Excellence along with his ability to teach it. Kevin's keynote presentation provided new information on OpEx that showed the logical progression that allows companies to grow significantly. The practical examples supported the material and provided great takeaway value. Kevin's professional speaking skills were exceptional as he was not only very comfortable in front of a large audience, but also easily captured the attention of everyone throughout the entire session. I would recommend Kevin as a main speaker for any venue on lean or Operational Excellence."

Dan Gonzales, Vice President, Business Development
Government and Military Sector
Standard Aero

To inquire about speaker availability, please email Elizabeth Duggan at eduggan@instituteopex.org or call us at 401-667-0117.

Renowned Author



Videos of Kevin speaking are available on YouTube channel "InstituteOpEx"



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